



Customer Success
Collective

Customer Success Metrics

Certified: Masters

Awarded to

Jeffrey Segarra

You've officially completed **CSC's Customer Success Metrics Certified: Masters**, and this certificate declares to you – and everyone around you – that you've mastered the art of customer success metrics.

Valid from: 01/03/2025

Serial number: 677819c61192cca1bb07411a

Richard King

Richard King, Founder & CEO, Customer Success Collective

